



PAMIBIA UNIVERSITY
OF SCIENCE AND TECHNOLOGY

FACULTY OF COMMERCE, HUMAN SCIENCES AND EDUCATION

DEPARTMENT OF HOSPITALITY AND TOURISM

QUALIFICATION : BACHELOR OF HOSPITALITY MANAGEMENT BACHELOR OF CULINARY ARTS	
QUALIFICATION CODE: 07BHOM 07BCNA	LEVEL: 7
COURSE CODE: SSF510S	COURSE NAME: SAFETY, SECURITY AND FIRST AID
SESSION: JUNE 2024	PAPER: THEORY (PAPER 1)
DURATION: 1 HOUR	MARKS: 50

FIRST OPPORTUNITY EXAMINATION QUESTION PAPER	
EXAMINER(S)	MS. H.N. SHIYANDJA
MODERATOR:	MRS. K. N. TSHITUKENINA

INSTRUCTIONS
<ol style="list-style-type: none">1. Answer ALL the questions.2. Write clearly and neatly.3. Number the answers clearly.4. Leave a line between answers.

PERMISSIBLE MATERIALS

1. No additional material required.

THIS QUESTION PAPER CONSISTS OF 2 PAGES (Including this front page)

QUESTIONS

Question 1

(8 Marks)

When a guest checks in at a given hospitality establishment, the responsibility of personal and assets security is tacitly accepted by such a place of hospitality. Explain four key control imperatives that can be exercised by the personnel in hospitality industry.

Question 2

(10 Marks)

Hospitality Industry tacitly accepts the responsibility of safety of the guest at a given establishment. List five safety measures that are to be in place inherently and explain the function of each in detail.

Question 3

(10 Marks)

What does the acronym CCTV stand for and explain in detail the functions for it?

Question 4

(6 Marks)

Emergency Evacuation Procedures are critical and are to be drilled into to the staff of a given hospitality outfit. List three stages of Emergency Evacuation Procedures and explain each stage what it entails.

Question 5

(8 Marks)

Safety and Security are paramount to the successful operation in hospitality industry. List four security and four safety breaches that are common in this industry.

Question 6

(8 Marks)

There are number of high Security Risk areas in hotels. List eight such high risks areas.

TOTAL 50 MARKS