



NAMIBIA UNIVERSITY
OF SCIENCE AND TECHNOLOGY

FACULTY OF COMMERCE, HUMAN SCIENCES AND EDUCATION

DEPARTMENT OF HOSPITALITY AND TOURISM

QUALIFICATION : BACHELOR OF HOSPITALITY MANAGEMENT BACHELOR OF CULINARY ARTS	
QUALIFICATION CODE: 07BHOM 07BCNA	LEVEL: 7
COURSE CODE: SSF510S	COURSE NAME: SAFETY, SECURITY AND FIRST AID
SESSION: JULY 2024	PAPER: THEORY (PAPER 2)
DURATION: 1 HOUR	MARKS: 50

SUPPLEMENTARY / SECOND OPPORTUNITY EXAMINATION QUESTION PAPER	
EXAMINER(S)	MS. H. N. SHIYANDJA
MODERATOR:	MRS. K.N. TSHITUKENINA

INSTRUCTIONS
<ol style="list-style-type: none">1. Answer ALL the questions.2. Write clearly and neatly.3. Number the answers clearly.4. Leave a line between answers.

PERMISSIBLE MATERIALS

1. No additional material required.

THIS QUESTION PAPER CONSISTS OF 2 PAGE (Excluding this front page)

QUESTIONS

Question 1

(5x2 =10 Marks)

On a daily basis usually hundreds of people enter and leave hotels. They might not necessarily be resident guests, but might be attending meetings or functions, having a meal or patronizing the bar. How would one notice a suspicious person who is wandering around your hotel?

Question 2

(5x2=10 Marks)

In the case of an emergency, the manager on duty (MOD) or the security Manager will be the first staff member to be contacted by the switchboard to which the emergency will first be reported by a member of staff or guest. Explain the role of the MOD.

Question 3

(10 Marks)

Safety representatives and Safety Records are appointed in most medium – and large-sized establishments as required by law. Explain in detail what their responsibilities are in hotels.

Question 4

(10 Marks)

There are hazards in any establishment and their prevention is of tremendous importance it's the hotels responsibility to see that staffs are safety conscious. Mention specific causes of accidents

Question 5

(10 Marks)

Discuss the duties of employers and employees concerning safe practices carried out in the Workplace.

TOTAL 50 MARKS