

FACULTY OF COMMERCE, HUMAN SCIENCES & EDUCATION

DEPARTMENT OF GOVERNANCE AND MANAGEMENT SCIENCES

| QUALIFICATION | BACHELOR OF EMPLOYMENT & |
|---------------------|---------------------------|
| | LABOUR RELATIONS HONOURS |
| QUALIFICATION CODE: | 08BILR |
| LEVEL: | 8 |
| COURSE CODE: | CIH811S |
| COURSE NAME: | CONTEMPORAY ISSUES IN HRM |
| SESSION: | JULY 2024 |
| DURATION: | 3 HOURS |
| MARKS: | 100 |

| SECOND OPPORTUNITY EXAMINATION | |
|--------------------------------|------------------------|
| EXAMINER: | Ms Fiina Shimaneni |
| MODERATOR: | Ms Ilenimutale Haiduwa |

INSTRUCTIONS

- 1. Answer ALL questions.
- 2. You are expected to apply your subject knowledge to questions.
- 3. Write clearly and neatly.
- 4. Number your answers correctly.

THIS QUESTION PAPER CONSIST OF 2 PAGES (including this front page).

SECTION [40]

QUESTION 1

1.1 The inception and evolution of Human Resource Management (HRM) consist of various stages. Elucidate how the administrative era contributed to the origin and evolution of HRM.
(10)

- 1.2 List and briefly explain the five key areas for organisations to act upon if they are to make talent a source of competitive advantage. (10)
- 1.3 HRM practitioners are ever faced with ethical dilemma while executing their duties. Briefly explain principle perspectives and ethics quick test that can provide practical ways to assist in decision-making.
 (10)
- 1.4 Ethics management programmes can increase the propensity of HR professionals to report misconducts. Discuss what an ethic management programme should include to minimise failure. (10)

Section B [60]

Question 2

- 2.1 Discuss the role of HR department in creating business agility. (20)
- 2.2 Define the concept digital HR. In addition, provide advice to the HR department on how to achieve success in its digital transformation journey. (20)
- 2.3 In the context of globalisation, there is increased workforce diversity. Give examples of challenges organisations are currently faceting in managing diversity. (20)

END OF PAPER

GOOD LUCK!