



PAMIBIA UNIVERSITY
OF SCIENCE AND TECHNOLOGY

FACULTY OF COMMERCE, HUMAN SCIENCES & EDUCATION

DEPARTMENT MANAGEMENT

SECTION: BUSINESS & INFORMATION ADMINISTRATION

QUALIFICATION: Bachelor of Business and Information Administration	
QUALIFICATION CODE: 07BBIA	LEVEL: 7
COURSE: Business Information Systems	COURSE CODE: BIS621S
DATE: January 2024	SESSION: 1
DURATION: 2 Hours	MARKS: 100

SECONDD OPPORTUNITY - QUESTION PAPER	
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MODERATOR:	Dr Angula

THIS QUESTION PAPER CONSISTS OF 1 PAGE
(Excluding this front page)

INSTRUCTIONS

1. Answer ALL the questions.
2. Produce neat work.
3. Number the answers clearly.

PERMISSIBLE MATERIALS

1. Examination Paper

Question 1

Read the passage below and answer the question.

Manworth Ltd. is a highly reputed company. Different functions are performed by different individuals in this company, who are bound together in a hierarchy of relationships. Every individual in the hierarchy is responsible for successful completion of a particular task. Mr. Shikongo responsible for the welfare and survival of the organisation. He formulates overall organization goals and strategies for their achievement. Mr. Beukes ensures that quality of output is maintained, wastage of materials is minimized and safety standards are maintained. Mr. Tjivi assigns necessary duties and responsibilities to the personnel and motivates them to achieve desired objects.

At what levels of management are Mr. Shikongo, Mr. Beukes and Mr. Tjivi working in Manworth Ltd.? Justify your answer. [20]

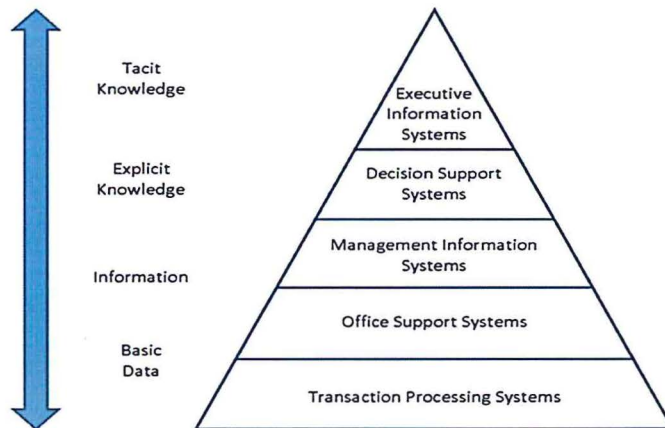
Question 2.

In the context of a manufacturing company:

a) Using examples, define what is meant by 'structured' and 'unstructured' decision-making in relation to organisational management levels. Illustrate your answer with suitable examples [20]

Question 3.

From the diagram below, give a detailed explanation of the each of the five system levels. Give examples of the type of decisions and information utilised at each of the levels. [25]



Question 4.

Differentiate between batch Processing and Real-time Processing. State the advantages and disadvantages of each. [20]

Question 5.

How can Information and Communications Technology (ICT) be used to improve supply chain efficiency and effectiveness? [15]

*****END*****

TOTAL: 100