

FACULTY OF COMMERCE, HUMAN SCIENCES AND EDUCATION

DEPARTMENT OF COMMUNICATION

QUALIFICATION : BACHELOR OF COMMUNICATION				
QUALIFICATION CODE: 07BCMM		LEVEL: 5		
COURSE CODE: ICC521S		COURSE NAME: INTERCULTURAL COMMUNICATION		
SESSION:	NOVEMBER 2022	PAPER: THEORY		
DURATION:	2 HOURS	MARKS: 50 [CONVERTED TO 100]		

FIRST OPPORTUNITY QUESTION PAPER		
EXAMINER(S)	DR M. MHENE	
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MODERATOR:	DR. N. MPOFU	

INSTRUCTIONS		
1.	Answer TWO questions.	
2.	Each essay must be 600 words	
3.	Write clearly and neatly.	
4.	Number the answers clearly.	

THIS QUESTION PAPER CONSISTS OF 2 PAGES (Including this front page)

Answer **TWO** questions only

Question 1 (25 marks)

"Developing constructive, quality intercultural relationships can make life enriching and exciting for ourselves and for other people around us". In light of the quotation above, write an essay on the importance of studying Intercultural Communication. (ICC). Provide suitable examples.

Question 2 (25 marks)

"Intercultural communication can be a challenge. Sometimes we do not take cognisance of how our culture can have an impact on the communication process". In the light of the quotation above, discuss how the Intercultural Difference Alertness Model (IDAM) revolves around intercultural alertness stages. Illustrate each stage with tangible examples.

Question 3 (25 marks)

Write an essay describing the three levels of culture. Provide relevant examples for each level.

Question 4 (25 marks)

"Cultural identity has a very large effect on intercultural communication. It is very important because it deals with one's self-concept as a member of a particular cultural group and one's interpretation of the world". Discuss the following concepts in light of the quotation above:

- (i) The nature of identity
- (ii) The formation of cultural identity
- (iii) Pathways to identity