



**NAMIBIA UNIVERSITY
OF SCIENCE AND TECHNOLOGY**

FACULTY OF COMMERCE, HUMAN SCIENCES AND EDUCATION

DEPARTMENT OF HOSPITALITY & TOURISM

QUALIFICATION : BACHELOR OF TOURISM INNOVATION AND DEVELOPMENT	
QUALIFICATION CODE: BTID07	LEVEL: 7
COURSE CODE: TIS520S	COURSE NAME: TOURISM INFORMATION SYSTEMS
SESSION: JAN 2025	PAPER: THEORY (PAPER 2)
DURATION: 2 HOURS	MARKS: 100

SECOND OPPORTUNITY EXAMINATION PAPER	
EXAMINER(S)	Mrs. Petrina Haufiku-Makhubela
MODERATOR:	Ms. Uaarukapo Tjitunga

INSTRUCTIONS
<ol style="list-style-type: none">1. Answer ALL the questions.2. Write clearly and neatly.3. Number the answers clearly.

THIS QUESTION PAPER CONSISTS OF 2 PAGES (Including front page)

Question 1

Outline the difference between 4 types of visas required to travel around the world.

(4 x 2 = 8 Marks)

Question 2

Discuss the functions of a travel agency like Trip Travel in the tourism Industry

(6x2=12 Marks)

Question 3

List 4 major international global distribution systems used by Travel agencies

(4x2=8 Marks)

Question 4

Describe the advantages and disadvantages of the customer making travel arrangements with an online agent.

(7x2=14 Marks)

Question 5

Discuss the skills required by travel consultants to work in a travel industry (7 x 2= 14 Mark)

Question 6

6.1) Identify the different type of vehicles that can be rented out to clients at Avis. Provide examples.

(4 x 2=8 Marks)

6.2) What is the difference between a Tour Operator and a Travel Agent

(2 x2 = 4 Marks)

Question 7

Explain the importance of taking out travel insurance and personal accident insurance when flying and renting a car

(4x2= 8 Marks)

Question 8

Determine five mandatory fields required to complete a reservation.

(5 x 2= 10 Marks)

Question 9

Describe the different types of passengers that can travel around the world.

(7 x 2 = 14 Marks)

TOTAL: 100 MARKS