



**NAMIBIA UNIVERSITY  
OF SCIENCE AND TECHNOLOGY**

**FACULTY OF COMMERCE, HUMAN SCIENCES AND EDUCATION**

**DEPARTMENT OF HOSPITALITY AND TOURISM**

<b>QUALIFICATION : BACHELOR OF HOSPITALITY MANAGEMENT</b>	
<b>QUALIFICATION CODE: 07BHOM</b>	<b>LEVEL: 7</b>
<b>COURSE CODE: SSF510S</b>	<b>COURSE NAME: SAFETY, SECURITY AND FIRST AID</b>
<b>SESSION: JULY 2022</b>	<b>PAPER: THEORY</b>
<b>DURATION: 2 HOURS</b>	<b>MARKS: 50</b>

<b>SECOND OPPORTUNITY EXAMINATION QUESTION PAPER</b>	
<b>EXAMINER(S)</b>	<b>Mr. Charles E. Eiseb</b>
<b>MODERATOR:</b>	<b>MS. H. N. SHIYANDJA</b>

<b>INSTRUCTIONS</b>
<ol style="list-style-type: none"><li>1. Answer ALL the questions.</li><li>2. Write clearly and neatly.</li><li>3. Number the answers clearly.</li><li>4. Leave a line between answers.</li></ol>

**PERMISSIBLE MATERIALS**

1. No additional material required

**THIS QUESTION PAPER CONSISTS OF 2 PAGES** (Including this front page)

## Questions

### Question 1

How can one practice Key control in the Hospitality Industry? (8)

### Question 2

Since management has certain responsibilities for the safety of the guest's belongings, the proper care of keys is a very important aspect of security. Discuss the different types of keys one gets in the industry. (8)

### Question 3

List five benefits of the use of CCTV and explain each in detail. (10)

### Question 4

Mention the security high risks areas in hotels that need careful monitoring. (8)

### Question 5

Safety and Security are paramount to the successful operation in hospitality industry. List four security and four safety breaches that are common in this industry. (8)

### Question 6

There are number of high Security Risk areas in hotels. List eight such high risks areas. (8)

### Question 6

When a guest checks in at a given hospitality establishment, the responsibility of personal and assets security is tacitly accepted by such a place of hospitality. Explain four key control imperatives that can be exercised by the personnel in hospitality industry. (8)

**TOTAL 50 MARKS**