



**NAMIBIA UNIVERSITY
OF SCIENCE AND TECHNOLOGY**

FACULTY OF COMMERCE, HUMAN SCIENCES AND EDUCATION

DEPARTMENT OF HOSPITALITY AND TOURISM

QUALIFICATION : BACHELOR OF HOSPITALITY MANAGEMENT & BACHELOR OF CULINARY ARTS	
QUALIFICATION CODE: 07BHOM & 07BCNA	LEVEL: 7
COURSE CODE: SSF510S	COURSE NAME: SAFETY, SECURITY AND FIRST AID
SESSION: JUNE 2025	PAPER: THEORY (PAPER 1)
DURATION: 1 HOUR	MARKS: 50

FIRST OPPORTUNITY EXAMINATION PAPER	
EXAMINER(S)	MS. H. N. SHIYANDJA
MODERATOR:	MRS. K. N TSHITUKENINA

INSTRUCTIONS
<ol style="list-style-type: none">1. Answer ALL the questions.2. Read all the questions carefully before answering.3. Number the answers clearly.

PERMISSIBLE MATERIALS

No additional material required

THIS QUESTION PAPER CONSISTS OF 2 PAGES (Including this front page)

Question 1 (4)

How can one practice Key control in the Hospitality Industry?

Question 2 (4x2= 8)

Since management has certain responsibilities for the safety of the guest's belongings, the proper care of keys is a very important aspect of security. Discuss the different types of keys one gets in the hospitality industry.

Question 3 (10)

Explain what CCTV stands for and why it is needed in the hospitality establishments.

Question 4 (8)

What are the high-risk security areas in hotels that require close monitoring?

Question 5 (16)

Discuss the duties of employers and employees concerning safe practices carried out in the workplace.

Question 6 (4)

Group the different products of combustion of the following fires:

- 4.1 Class A Fires
- 4.2 Class B Fires
- 4.3 Class C Fires
- 4.4 Class D Fires