



**PAMIBIA UNIVERSITY**  
OF SCIENCE AND TECHNOLOGY

**FACULTY OF COMMERCE, HUMAN SCIENCES AND EDUCATION**

**DEPARTMENT OF GOVERNANCE AND MANAGEMENT SCIENCES**

<b>QUALIFICATION : BACHELOR of PUBLIC MANAGEMENT</b>	
<b>QUALIFICATION CODE: 07BPMN</b>	<b>LEVEL: 5</b>
<b>COURSE NAME: Introduction to Public Management</b>	<b>COURSE CODE: ITP511S</b>
<b>DATE: JUNE 2025</b>	<b>PAPER: THEORY</b>
<b>DURATION: 3 Hours</b>	<b>MARKS: 100</b>

<b>FIRST OPPORTUNITY EXAMINATION</b>	
<b>EXAMINER(S)</b>	Mr. Joshua Mario, PMP® Dr. Tekla Amutenya
<b>MODERATOR:</b>	Mr. Fred Koita

<b>INSTRUCTIONS</b>
<ol style="list-style-type: none"><li><b>1. Answer any four (4) questions of equal marks.</b></li><li>2. Read the questions carefully, before you answer.</li><li>3. Number answers according to the numbering structure provided in the question paper.</li><li>4. You will be penalised for illegible handwriting.</li><li>5. The Question Paper is applicable to full-time, part-time and distance students. Please specify the name of your Lecturer on your answer book according to your study mode.</li></ol>

**PERMISSIBLE MATERIALS**

[None]

**THIS MEMORANDUM CONSISTS OF 2 PAGES (Including this front page)**

**QUESTION 1**

A theory is a systematic and rational form of abstract thinking about a phenomenon, or the conclusions derived from such thinking. Public Management is not an exception to the concept of theories. As a Public Management expert, discuss various theories in Public Management with relevant examples to support your answer. [25]

**QUESTION 2**

You have been invited by the newly appointed Prime Minister of the Republic of Namibia to offer a presentation to the staff in the Office of the Prime Minister on issues of Ethics. As a Public Management expert, in your presentation discuss the main sources of ethical guidelines applicable in the public sector and what constitutes unethical behaviour. [25]

**QUESTION 3**

The public management space can be complex. Outline the characteristics of public management environment and how public managers could mitigate the negative impact of environmental factors on their functions [25]

**QUESTION 4**

As a newly appointed Secretary to Cabinet, explain the main functions of Public Manager and the importance of the Key Performance Areas (KPA) to Public Managers.

[25]

**QUESTION 5**

Decision making is very important for Public Managers to assist in the fast tracking of service delivery. Explain the various stages of rational decision-making and the importance of communication for Public Managers. [25]

**Total Marks: 100**