



**NAMIBIA UNIVERSITY
OF SCIENCE AND TECHNOLOGY**

FACULTY OF COMMERCE, HUMAN SCIENCES AND EDUCATION

DEPARTMENT OF MANAGEMENT

QUALIFICATION: BACHELOR of PUBLIC MANAGEMENT	
QUALIFICATION CODE: 07BPMN	LEVEL: 5
COURSE NAME: Introduction to Public Management	COURSE CODE: ITP511S
DATE: July 2025	PAPER: THEORY
DURATION: 3 Hours	MARKS: 100

SECOND OPPORTUNITY EXAMINATION	
EXAMINER(S)	Mr. Joshua Mario, PMP® Dr. Tekla Amutenya
MODERATOR:	Mr. Fred Koita

INSTRUCTIONS
<ol style="list-style-type: none">1. All the questions are compulsory (Answer all questions)2. Read the questions carefully, before you answer.3. Number answers according to the numbering structure provided in the question paper.4. You will be penalised for illegible handwriting.5. The Question Paper is applicable to full-time, part-time and distance students. Please specify the name of your Lecturer on your answer book according to your study mode.

PERMISSIBLE MATERIALS

[None]

THIS QUESTION PAPER CONSISTS OF 2 PAGES (Including this front page)

QUESTION 1

The public management environment is complex and needs attention to details. Analyse the challenges that Public Managers experience on a daily basis when executing their duties.

[20]

QUESTION 2

Explain with relevant examples the concept of professionalism in the context of public management

[20]

QUESTION 3

Distinguish between various systems of public management and how each influences the work of the public manager

[20]

QUESTION 4

You were cordially invited by the Office of the President to discuss on issues of Monitoring and Evaluation. Evaluate the role of public managers in policy making.

[20]

QUESTION 5

Diversity is critical in the Namibia Public Sector. Examine the importance of diversity to improve public service delivery

[20]

TOTAL MARKS = [100]