



**NAMIBIA UNIVERSITY
OF SCIENCE AND TECHNOLOGY
FACULTY OF COMMERCE, HUMAN SCIENCES, AND EDUCATION**

DEPARTMENT OF COMMUNICATION AND LANGUAGES

QUALIFICATION : BACHELOR OF COMMUNICATION/ BACHELOR OF ENGLISH AND LINGUISTICS	
QUALIFICATION CODE: 06BACO/06BAEN	LEVEL: 7
COURSE CODE: COM511S	COURSE NAME: INTRODUCTION TO COMMUNICATION
SESSION: JUNE/JULY 2025	PAPER: THEORY
DURATION: 3 HOURS	MARKS: 100

SECOND OPPORTUNITY/SUPPLEMENTARY EXAMINATION PAPER	
EXAMINER	DR. E. MUKUBONDA
MODERATOR:	DR. ANNELI NGHIKEMBUA

INSTRUCTIONS
<ol style="list-style-type: none">1. This is an essay-based examination.2. Answer ALL the four questions.3. Read all the questions carefully before answering them.4. Indicate whether you are a FT, PT, or DE student.5. Please write legibly and answer precisely.

THIS QUESTION PAPER CONSISTS OF 2 PAGES (Including this front page).

Question 1

25 marks

Mention five categories of Communication barriers and explain each category.

Question 2

25 marks

Compare and contrast Shannon and Weaver's view of the communication process with the transactional model of communication.

Question 3

25 marks

There are seven examples of feedback barriers, mention any five and explain each.

Question 4

25 marks

List and explain the 5 elements of intrapersonal processing.

End of examination question paper

100 marks